

# Office for Disability



Resource  
list

## **Inclusive consultation and communication resource list**

This list provides the contact details of a range of organisations that can help you make sure you include people with a disability when you produce information or conduct consultations. It is a companion document to the **Inclusive consultation and communication with people with a disability** guide that can be accessed on the Internet at:

[www.officefordisability.vic.gov.au/research\\_and\\_resources.htm#communication](http://www.officefordisability.vic.gov.au/research_and_resources.htm#communication)

This list is not an exhaustive list of all disability organisations in Victoria. By producing this list the Office for Disability is not showing preference to any of the organisations included.

When using this list it is important to recognise that a person may have more than one disability or come from an Indigenous or culturally and linguistically diverse (CALD) background.

**Please note: This list is subject to change and was last updated in June 2009.**

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## **Disability Advocacy Resource Unit (DARU)**

Level 8, 128 Exhibition Street  
Melbourne Victoria 3000  
Phone: (03) 9639 5807 (Sharon Granek, Coordinator)  
Fax: (03) 9654 5749  
Email: [admin@daru.org.au](mailto:admin@daru.org.au)  
Website: [www.daru.org.au/index.shtml](http://www.daru.org.au/index.shtml)

The DARU can put you in touch with a wide network of disability advocacy organisations in Victoria.

## **People and community groups**

### **People with Acquired Brain Injury (ABI)**

#### **ARBIAS (Acquired Brain Injury Services)**

27 Hope Street (PO BOX 5002)  
Brunswick Victoria 3056  
Phone: (03) 8388 1222  
Fax: (03) 9387 9925  
Email: [arbias@arbias.com.au](mailto:arbias@arbias.com.au)  
Website: [www.arbias.org.au](http://www.arbias.org.au)

Provides services for people with ABI from any cause, while maintaining a focus on the areas of alcohol and drug related brain injury. They can provide advice on making consultations and information accessible to people who have an ABI.

#### **Brain Injury Matters (formerly Bear in Mind)**

Level 4, Ross House  
247 Flinders Lane  
Melbourne Victoria 3000  
Phone: (03) 9639 7222  
Fax: (03) 9654 1057  
Email: [office@bim.org.au](mailto:office@bim.org.au)  
Website: [www.bim.org.au](http://www.bim.org.au)

A self-advocacy and community education group for people with ABI. Support groups and projects are held in community-based venues in metropolitan and country regions. They can provide advice on making consultations and information accessible to people who have ABI.

**BrainLink**

The Nerve Centre, 54 Railway Road  
Blackburn Victoria 3130  
Phone: (03) 9845 2950 or 1800 677 579 (toll free)  
Fax: (03) 9845 2882  
Email: [admin@brainlink.org.au](mailto:admin@brainlink.org.au)  
Website: [www.brainlink.org.au](http://www.brainlink.org.au)

Primarily provides an information and education service on ABI, including stroke, neurological conditions, children with ABI, and headache and migraine. They can provide advice on making consultations and information accessible to people who have ABI.

**Headway (incorporated into Action for Community Living)**

86 Herbert Street  
Northcote Victoria 3070  
Phone: (03) 9489 2999  
TTY: (03) 9489 1179  
Fax: (03) 9489 2988  
Email: [acl@advocacyhouse.org](mailto:acl@advocacyhouse.org)  
Web: [www.advocacyhouse.org/acl/about.html](http://www.advocacyhouse.org/acl/about.html)

Headway Victoria is an advocacy and information service for people with ABI. They can provide advice on making consultations and information accessible to people who have ABI.

**People with chronic illness****Chronic Illness Alliance**

818 Burke Road  
Camberwell Victoria 3124  
Phone: (03) 9882 4654  
Email: [enquiries@chronicillness.org.au](mailto:enquiries@chronicillness.org.au)  
Website: [www.chronicillness.org.au](http://www.chronicillness.org.au)

The Chronic Illness Alliance has 39 member organisations, both state and national. The aim of the Alliance is to build a better focus in health policy and health services for all people with chronic illnesses.

## People with communication or speech difficulties

### **Communication Aid Users Society Inc (CAUS) – Communication Rights Australia**

Unit 4, 3 Tuck Street  
Moorabbin Victoria 3189  
Phone: (03) 9555 8552  
Fax: (03) 9555 8550  
Email: [info@caus.com.au](mailto:info@caus.com.au)  
Website: [www.caus.com.au](http://www.caus.com.au)

CAUS can provide support with producing information for and setting up consultations with people with communication or speech difficulties. CAUS have developed a range of products that provide guidance on effective communication with people with communication or speech difficulties.

Information on these can be located on the CAUS website at:

[www.caus.com.au/index\\_files/page0003.htm](http://www.caus.com.au/index_files/page0003.htm)

### **Communication Resource Centre – A service of Scope**

1st Floor, 830 Whitehorse Road  
Box Hill Victoria 3128  
Phone: (03) 9843 2000 or 1800 888 824 for callers outside Melbourne  
Fax: (03) 9843 2033  
Email: [crc@scopevic.org.au](mailto:crc@scopevic.org.au)  
Website: [www.scopevic.org.au/therapy\\_crc.html](http://www.scopevic.org.au/therapy_crc.html)

The Communication Resource Centre has an Accessible Information Unit which specialises in Easy English, plain language and other accessible written information. The Unit is also experienced in training, consultancy, peer support and partnering with organisations and businesses to provide written information in accessible formats.

### **ComTEC**

705 Geelong Road (PO BOX 1101 Altona Gate)  
Brooklyn Victoria 3025  
Phone: (03) 9362 6111 or toll free 1300 885 886 (Victoria only)  
TTY: (03) 9314 9001  
Fax: (03) 9314 9759  
Email: [comtec@yooralla.com.au](mailto:comtec@yooralla.com.au)  
Website: [www.yooralla.com.au/comtec.php](http://www.yooralla.com.au/comtec.php)

ComTEC offers services throughout Victoria to people of all ages with a disability who have communication and technology needs. The ComTEC team consists of speech pathologists and occupational therapists, with expertise in communication and technology for people with disabilities.

### **The Information Access Group**

17/5 McIntosh Court  
Aspendale Gardens  
Victoria 3195  
Phone: (003) 9587 3930  
Email: [info@informationaccessgroup.com](mailto:info@informationaccessgroup.com)  
Web: [www.informationaccessgroup.com](http://www.informationaccessgroup.com)

The Information Access Group produce resources using text written in Easy English along with custom-designed images to support text where required.

### **People from culturally and linguistically diverse (CALD) communities (including interpreting and translating services)**

#### **Action on Disability within Ethnic Communities (ADEC)**

175 Plenty Road  
Preston Victoria 3072  
Phone: (03) 9480 1666 or 1800 626 078 (toll free)  
Fax: (03) 9480 3444  
Email: [info@adec.org.au](mailto:info@adec.org.au)  
Website: [www.adec.org.au](http://www.adec.org.au)

ADEC is a community-based organisation that represents the rights and needs of people with a disability from CALD communities, and their family and friends. They can provide advice to help make your information and consultations accessible to people with a disability from a CALD background.

#### **Diversity n Disability**

Migrant Resource Centre North-West Region Inc.  
45 Main Road West  
St. Albans Victoria 3021  
Phone: (03) 9367 6044  
Fax: (03) 9367 4344  
Email: [dnd@mrcnorthwest.org.au](mailto:dnd@mrcnorthwest.org.au)  
Website: [http://www.mrcnorthwest.org.au/aged.htm#disability\\_dp](http://www.mrcnorthwest.org.au/aged.htm#disability_dp)

Provides self advocacy support to people with a disability from CALD backgrounds. They can provide advice to help make your information and consultations accessible to people with a disability from a CALD background.

### **Translating and interpreting services**

#### **All Graduates Interpreting and Translating Services**

Suite 802, Level 8, 343 Little Collins Street  
Melbourne Victoria 3000

Phone: (03) 9605 3000 or 1300 134 746

Fax: (03) 9600 0048

Email: [admin@allgraduates.com.au](mailto:admin@allgraduates.com.au)

Website: [www.allgraduates.com.au](http://www.allgraduates.com.au)

Accredited translation service.

### **Cultural Partners Australia**

Suite 31, Manchester House

234 – 236 Flinders Lane

Melbourne Victoria 3000

Phone: 0412 412 955

Email: [info@culturalpartners.com.au](mailto:info@culturalpartners.com.au)

Website: [www.culturalpartners.com.au](http://www.culturalpartners.com.au)

Cultural Partners Australia provide specialist communication services using an in-depth understanding of multicultural and Indigenous communities.

### **Cultural Perspectives**

Level 10, Como Centre

644 Chapel Street

South Yarra Victoria 3141

Phone: (03) 9289 9577

Fax: (03) 9827 9777

Email: [melbourne@culper.com.au](mailto:melbourne@culper.com.au)

Website: [www.culper.com.au](http://www.culper.com.au)

Cultural Perspectives provide consultancy, research, advertising, public relations, accredited translating and media monitoring services related to multiculturalism and cultural diversity.

### **LOTE Marketing**

53–55 Oliver Street

Ringwood Victoria 3134

Phone: (03) 9879 6234

Fax: (03) 9879 6215

Email: [gmeakin@lotemarketing.com.au](mailto:gmeakin@lotemarketing.com.au)

Website: [www.lotemarketing.com.au](http://www.lotemarketing.com.au)

LOTE Marketing can help you produce material in languages other than English.

### **VITS (Victorian Interpreting and Translating Services) Language Link**

1/371 Spencer Street

Melbourne Victoria 3000

Phone: (03) 9280 1955  
Fax: (03) 9280 1960  
Website: [www.vits.com.au](http://www.vits.com.au)

Accredited translation service, language interpreters.

## Cystic fibrosis

### **Cystic Fibrosis Victoria (CFV)**

80 Dodds Street  
Southbank Victoria 3006  
Phone: (03) 9686 1811 or 1800 633 685 (toll free)  
Fax: (03) 9686 3437  
Email: [admin@cfv.org.au](mailto:admin@cfv.org.au)  
Website: [www.cysticfibrosisvic.org.au](http://www.cysticfibrosisvic.org.au)

CFV provides advocacy, support and information services to people living with Cystic Fibrosis and their families. CFV also conducts awareness programs for the general public. They can provide advice on making consultations and information accessible to people who have Cystic Fibrosis.

## People who are Deaf or have a hearing impairment

### **Australian Caption Centre**

Level 7  
20-22 Albert Road  
South Melbourne Victoria 3205  
Phone: (03) 9696 1996  
TTY: (03) 9696 1996  
Fax: (03) 9696 1994  
Email: [info@redbeemedia.com.au](mailto:info@redbeemedia.com.au)  
Website: [www.auscap.com.au/client/](http://www.auscap.com.au/client/)

Provides information about accessing television subtitles and program availability. Provides support with captioning videos.

### **Better Hearing Australia**

5 High Street  
Prahran Victoria 3181  
Phone: (03) 9510 1577  
TTY: (03) 9510 3499  
Fax: (03) 9510 6076  
Email: [bhavic@betterhearing.org.au](mailto:bhavic@betterhearing.org.au)  
Website: [www.betterhearing.org.au](http://www.betterhearing.org.au)

Will hire out hearing augmentation systems.

## **National Relay Service (NRS)**

### **24 hour relay numbers**

TTY/Voice: 133 677

Speak and listen: (SSR) 1300 555 727

### **Help desk**

Phone: 1800 555 660 (toll free)

TTY: 1800 555 630 (toll free)

Fax: 1800 555 690 (toll free)

SMS: 0416 001 350

Email: [helpdesk@relayservice.com.au](mailto:helpdesk@relayservice.com.au)

Website: [www.relayservice.com.au](http://www.relayservice.com.au)

An Australia-wide telephone access service that relays calls. People with a speech or hearing impairment can contact anyone through the NRS, using a TTY or a computer with a modem. Alternatively people without a speech or hearing impairment can call people who use a TTY via the NRS on 133 677.

## **Victorian Council of Deaf People Incorporated (VCOD)**

597 St Kilda Rd (PO BOX 6186)

Melbourne Victoria 3000

Phone: Contact the National Relay Service on 133 677 and quote (03) 9521 2466

TTY: (03) 9521 2466

Fax: (03) 9525 2595

Email: [info@vcod.com.au](mailto:info@vcod.com.au)

Website: [www.vcod.com.au](http://www.vcod.com.au)

VCOD is a consumer-managed state-wide advocacy and information agency that can provide support and information to organisations wanting to further their knowledge about deafness and Deaf people.

## **Victorian Deaf Society (VicDeaf)**

Level 4, 340 Albert Street

East Melbourne Victoria 3002

For general inquiries:

Phone: (03) 9473 1111

TTY: (03) 9473 1199

Fax: (03) 9473 1122

Email: [info@vicdeaf.com.au](mailto:info@vicdeaf.com.au)

Website: [www.vicdeaf.com.au](http://www.vicdeaf.com.au)

Vicdeaf, a non-profit organisation, is the primary source of reference, referral, advice and support for Deaf adults in Victoria. Vicdeaf has been the main provider of specialised welfare and communication services to Deaf people in Victoria.

**Word of Mouth Technology Pty Ltd**

2 Floriston Road  
Boronia Victoria 3155  
Phone: (03) 9761 2211  
TTY: (03) 9761 2184  
Fax: (03) 9761 1834  
Email: [info@wom.com.au](mailto:info@wom.com.au)  
Website: [www.wom.com.au](http://www.wom.com.au)

For purchase of TTY's and hiring of hearing augmentation systems.

**Auslan (Australian Sign Language) interpreters and notetakers****Auslan Services**

PO BOX 415  
Eltham Victoria 3095  
Phone/TTY: (03) 9438 1782  
Mobile/SMS: 0413 777 998  
Fax: (03) 9438 1983  
Email: [admin@auslanservices.com](mailto:admin@auslanservices.com)  
Web: [www.auslanservices.com](http://www.auslanservices.com)

**Echo Interpreting**

PO BOX 403  
Boronia Victoria 3155  
Phone: (03) 9761 2208  
SMS: 0412 007 153  
Fax: (03) 9761 2218  
Email: [info@echointerpreting.com.au](mailto:info@echointerpreting.com.au)  
Web: [www.echointerpreting.com.au](http://www.echointerpreting.com.au)

**Gippsland Auslan Interpreting Service**

Phone: (03) 5136 5277  
TTY: (03) 5133 6517  
SMS: 0428 300 935  
Fax: (03) 5136 5450  
Email: [auslan@lchs.com.au](mailto:auslan@lchs.com.au)

**Victorian Deaf Society (VicDeaf) Auslan and Interpreting Services (VAIS)**

(See page 9 for address details)  
Phone: (03) 9473 1117 or 9473 1118  
TTY: (03) 9473 1143  
Fax: (03) 9473 1144  
Email: [vais@vicdeaf.com.au](mailto:vais@vicdeaf.com.au)  
Website: [www.vicdeaf.com.au/interpreter-booking-interpreting](http://www.vicdeaf.com.au/interpreter-booking-interpreting)

## People who are Deafblind

### **Able Australia**

616 Riversdale Rd (PO Box 1213)  
Camberwell  
Victoria 3124  
Phone: 1300 225 369  
Fax: (03) 9882 9210  
Email: [info@ableaustralia.org.au](mailto:info@ableaustralia.org.au)  
TTY: (03) 9882 6786  
Website: [www.ableaustralia.org.au/index.asp](http://www.ableaustralia.org.au/index.asp)

## People living with HIV / AIDS

### **People living with HIV / AIDS Victoria**

6 Claremont Street  
South Yarra  
Victoria 3141  
Phone: (03) 98656772  
Fax: (03) 98047978  
Email: [info@plwhavictoria.org.au](mailto:info@plwhavictoria.org.au)  
Website: [www.plwhavictoria.org.au/default.htm](http://www.plwhavictoria.org.au/default.htm)

People Living with HIV/AIDS Victoria is the peak advocacy, education, advice, support and social networking body for ALL People Living with HIV/AIDS in the state.

## People from Indigenous communities

### **Aboriginal and Torres Strait Islander (ATSI) Advocacy Service**

C/O Regional Information and Advocacy Council (RIAC)  
190 Benalla Road (PO Box 1763)  
Shepparton Victoria 3630  
Phone: (03) 5822 1944 (ATSI Contact: Noel Briggs)  
Email: [atsi@riac.org.au](mailto:atsi@riac.org.au)  
Website: [www.riac.org.au](http://www.riac.org.au)

ATSI, located within the RIAC, works alongside Aboriginal people and Torres Strait Islanders with disabilities in the greater Shepparton area.

### **Aboriginal Affairs Victoria**

Level 9,1 Spring Street (PO Box 2392)  
Melbourne Victoria 3000

Phone: (03) 9208 3333 (Department of Planning and Community Development switchboard)

Fax: (03) 9208 3292

Website: [www.dpcd.vic.gov.au/aav](http://www.dpcd.vic.gov.au/aav)

**Victorian Aboriginal Community Controlled Health Organisation (VACCHO)**

5–7 Smith Street (PO Box 1328 Collingwood Victoria 3066)

Fitzroy Victoria 3065

Phone: (03) 9419 3350

Fax: (03) 9417 3871

Email: [enquiries@vaccho.com.au](mailto:enquiries@vaccho.com.au)

Website: [www.vaccho.org.au](http://www.vaccho.org.au)

VACCHO is a state-wide peak body for Aboriginal community-controlled health services.

**Victorian Aboriginal Community Services Association Ltd (VACSAL)**

171 Smith Street

Fitzroy Victoria 3065

Phone: (03) 9416 4266 or (03) 9416 4146

Fax: (03) 9416 4147

Email: [vacsai@onthenet.au](mailto:vacsai@onthenet.au)

VACSAL is a state-wide organisation with strong links to Aboriginal Cooperatives in Victoria.

**Cultural Partners Australia** See CALD section page 7.

## People with an intellectual impairment

**People First**

C/O Westernport Speaking Out (PO Box 1034)

Frankston Victoria 3199

Phone: (03) 9770 1710

Fax: (03) 9783 5282

Email: [wpsa@bigpond.com.au](mailto:wpsa@bigpond.com.au)

People First is a self advocacy group. They can provide advice on setting up consultations.

**Reinforce**

2nd Floor, Ross House

247–251 Flinders Lane

Melbourne Victoria 3000

Phone: (03) 9650 7855  
Fax: (03) 9639 4004  
Email: [reinforce@rosshouse.org.au](mailto:reinforce@rosshouse.org.au)

Reinforce is a self advocacy group. They can provide advice on setting up consultations.

### **VALID (Victorian Advocacy League for Individuals with Disability)**

235 Napier Street  
Fitzroy Victoria 3065  
Phone: (03) 9416 4003  
Fax: (03) 9416 0850  
Email: [office@valid.org.au](mailto:office@valid.org.au)  
Website: [www.valid.org.au](http://www.valid.org.au)

VALID is an advocacy group for adults and their families. They can provide advice on setting up consultations.

### **Westernport Speaking Out**

PO Box 1034  
Frankston Victoria 3199  
Phone: (03) 9770 1710  
Fax: (03) 9783 5282  
Email: [wpsa.shona@bigpond.com](mailto:wpsa.shona@bigpond.com)

Westernport Speaking Out is a self advocacy group. They can provide advice on setting up consultations.

## **People with motor neurone disease**

### **Motor Neurone Disease Association of Victoria, Australia (MNDV)**

265 Canterbury Rd (PO BOX 23)  
Canterbury Victoria 3126  
Phone: (03) 9830 2122 or 1800 806 632 (toll free)  
Fax: (03) 9830 2228  
Email: [info@mnd.asn.au](mailto:info@mnd.asn.au)  
Web: <http://www.mnd.asn.au/index.php>

MNDV produces a range of information and resources to assist and inform people living with Motor Neurone Disease, families, friends and health professionals. They can provide advice on making consultations and information accessible to people who have Motor Neurone Disease.

## People with multiple sclerosis

### **The MS Society of NSW/VIC**

The Nerve Centre

54 Railway Rd

Blackburn, Victoria 3130

Phone: (03) 9845 2700 or 1800 287 367 (toll free)

Fax: (03) 9845 2777

Email: [msconnect@mssociety.com.au](mailto:msconnect@mssociety.com.au)

Web: <http://mssociety.org.au/NetCommunity/Page.aspx?pid=191&srcid=191>

The MS Society of NSW/VIC raises funds for the provision of services, programs and research, educates the community, and liaises with government and other bodies on Multiple Sclerosis related issues.

## People with Parkinson's disease

### **Parkinson's Victoria**

20 Kingston Road

Cheltenham

Victoria 3192

Phone: (03) 9551 1122 or 1800 644 189 (toll free)

Fax: (03) 9551 1310

Email: [info@parkinsons-vic.org.au](mailto:info@parkinsons-vic.org.au)

Web: [www.parkinsonsvic.org.au/index.htm](http://www.parkinsonsvic.org.au/index.htm)

Parkinson's Victoria is a state-wide specialist agency providing services for people with Parkinson's, their families and friends, with over 40 support groups throughout Victoria.

## People with a physical impairment (formerly ParaQuad)

### **Independence Australia**

208 Wellington Street

Collingwood

Victoria 3066

Phone: (03) 1300 704 456

Fax: (03) 1300 704 451

Email: [theteam@independenceaustralia.com](mailto:theteam@independenceaustralia.com)

Website: [www.paraquad.asn.au/](http://www.paraquad.asn.au/)

## People with a psychiatric impairment

### **Psychiatric Disability Services of Victoria (VICSERV) Inc**

Level 2, 22 Horne St  
Elsternwick Victoria 3185  
Phone: (03) 9519 7000  
Fax: (03) 9519 7022  
Email: [vicserve@vicserve.org.au](mailto:vicserve@vicserve.org.au)  
Website: [www.vicserve.org.au](http://www.vicserve.org.au)

VICSERV is the peak body for community mental health rehabilitation and support services in Victoria. They can provide advice on making consultations and information accessible to people with a mental illness.

### **SANE Australia**

PO Box 226  
South Melbourne  
Victoria 3205  
Phone: (03) 9682 5933  
Fax: (03) 9682 5944  
Email: [info@sane.org](mailto:info@sane.org)

SANE Australia is a national charity working for a better life for people affected by mental illness – through campaigning, education and research.

### **The Victorian Mental Illness Awareness Council (VMIAC)**

Building 1/22 Aintree Street  
Brunswick Victoria 3056  
Phone: (03) 9380 3900  
Fax: (03) 9388 1445  
Email: [info@vmiac.com.au](mailto:info@vmiac.com.au)  
Website: [www.vmiac.com.au](http://www.vmiac.com.au)

VMIAC is a consumer and survivor advocacy organisation for people with a mental illness. They can provide advice on making consultations and information accessible to people with a mental illness.

## People with a vision impairment

### **Blind Citizens Australia**

Ross House  
247-251 Flinders Lane  
Melbourne Victoria 3000  
Phone: 1800 033 660 (toll free)  
TTY: (03) 9376 9275

Fax: (03) 9360 3200  
E-mail: [bca@bca.org.au](mailto:bca@bca.org.au)  
Website: [www.bca.org.au](http://www.bca.org.au)

A national advocacy organisation for people who are blind and vision-impaired, specialising in individual and systemic advocacy and providing consultation to government, community and private organisations. They can provide advice and assistance in preparing materials for people with a vision impairment.

### **Information Alternatives**

22 Beaton Street  
Euroa Victoria 3666  
Phone: (03) 5795 2307 (Contact: Christine Simpson)  
Fax: (03) 5795 2969  
Mobile/SMS: 0407 308 706  
Email: [infoalt@bigpond.net.au](mailto:infoalt@bigpond.net.au)

Advice and assistance in preparing materials for people with vision impairment.

### **Vision Australia**

454 Glenferrie Road  
Kooyong Victoria 3144  
Phone: (03) 9864 9222  
Fax: (03) 9864 9210  
Email: [info@visionaustralia.org.au](mailto:info@visionaustralia.org.au)  
Website: [www.visionaustralia.org.au](http://www.visionaustralia.org.au)

Vision Australia can help produce materials in languages other than English, Braille and in audio format if the print text is provided. Their website contains fact sheets about accessible information.

### **Vision Australia Radio (formerly 3RPH)**

454 Glenferrie Road  
Kooyong Victoria 3144  
Phone: (03) 9864 9333  
Fax: (03) 9864 9210  
Email: [var@visionaustralia.org.au](mailto:var@visionaustralia.org.au)  
Website: [www.visionaustralia.org.au/info.aspx?page=749](http://www.visionaustralia.org.au/info.aspx?page=749)

Vision Australia RPH is a network of community radio stations throughout Melbourne, regional Victoria and southern New South Wales. The service provides news, information and entertainment for people who are unable to read standard printed material.

## Women

### **Victorian Women with Disabilities Network (VWDN)**

(Co-located with Women's Health Victoria)

Level 1, 123 Lonsdale Street (GPO Box 1160K, Melbourne, 3001)

Melbourne Victoria 3000

Phone: (03) 9662 3755

Fax: (03) 9663 7955

Email: [vwdn@vwdn.org.au](mailto:vwdn@vwdn.org.au)

Web: [www.vwdn.org.au/index.htm](http://www.vwdn.org.au/index.htm)

The VWDN AIS advocates on behalf of women with disabilities, and provides support and information to assist advocacy work that addresses the needs of women with disabilities in Victoria.

## Young people and children

### **Association for Children with a Disability**

Phone: (03) 9818 2000 or 1800 654 013 (rural callers),

Fax: (03) 9818 2300

Email: [mail@acd.org.au](mailto:mail@acd.org.au)

The Association for Children with a Disability is an information, support and advocacy organisation for children with a disability and their families, in Victoria, Australia.

### **Youth Disability Advocacy Service (YDAS)**

Phone: (03) 9267 3755 or 1300 727 176 (toll free from outside of Melbourne)

SMS: 0412 814 851

Email: [info@ydas.org](mailto:info@ydas.org)

Website: [www.ydas.org](http://www.ydas.org)

YDAS works alongside young people with a disability between the ages of 12 and 25 to raise awareness of their rights and to support them to achieve what they want.

## Other organisations

### The Arts

#### **Arts Access**

24 Eastern Road  
South Melbourne Victoria 3205  
Phone: (03) 9699 8299  
TTY: (03) 9699 7636  
Fax: (03) 9699 8868  
Email: [info@artsaccess.com.au](mailto:info@artsaccess.com.au)  
Web: [www.artsaccess.com.au](http://www.artsaccess.com.au)

Arts Access provides access to arts and cultural activities for people who are disadvantaged, including people with a disability.

### Attendant support workers

#### **Disability Attendant Support Service Incorporated (DASSI)**

582 Heidelberg Road  
Fairfield Victoria 3078  
Phone: (03) 9488 9100  
Fax: (03) 9482 3820  
Email: [contact@dassi.com.au](mailto:contact@dassi.com.au)  
Web: [www.dassi.com.au/ab\\_index.html](http://www.dassi.com.au/ab_index.html)

Can provide attendant support workers for meetings and events. DASSI also have offices in Geelong and Ballarat. Contact details are on the DASSI website.

#### **Randstad (formerly MSSA Care Personnel)**

Suite 3, Level 2  
19-23 Prospect Street  
Box Hill Victoria 3128  
Phone: (03) 9946 6100  
Fax: (03) 9946 6155  
Web: <http://www.randstad.com.au/about-randstad/locations/victoria-offices.html>

Can provide attendant support workers for meetings and events.

### Equipment hire

#### **ILC (Independent Living Centres) Equipment Library**

705 Geelong Road  
Brooklyn Victoria 3025  
Phone: (03) 9362 6111 or 1300 885 886 (cost of a local call within Victoria)

TTY: (03) 9314 9001

Fax: (03) 9314 9825

Email: [equipment.library@yooralla.com.au](mailto:equipment.library@yooralla.com.au)

Website: [www.ilcaustralia.org/contactstates.asp?state=vic](http://www.ilcaustralia.org/contactstates.asp?state=vic)

The library hires out specialised equipment to meet short-term needs.

### **Able Medical Care**

1119 Riversdale Road

Surrey Hills Victoria 3127

Phone: (03) 9808 4999

Fax: (03) 9808 4714

Email: [office@ablemedical.com.au](mailto:office@ablemedical.com.au)

Web: [www.ablemedical.com.au](http://www.ablemedical.com.au)

Hire and sell specialist equipment, including hoists.

## **Physical access and standards**

### **Association of Consultants in Access, Australia Inc (ACAA)**

326 Autumn Street

Herne Hill

Victoria 3218

Phone: (03) 5221 2820

Fax: (03) 5221 2820

Email: [acaasecretary@bigpond.com](mailto:acaasecretary@bigpond.com)

Web: <http://access.asn.au/acaahome>

ACA Australia is a national membership-based professional association for people working to achieve accessibility of the built environment for people with a disability.

### **Disability Discrimination Legal Service (DDLS)**

2nd Floor, Ross House

247 Flinders Lane

Melbourne Victoria 3000

Phone: (03) 9654 8644 or 1300 882 872 (toll free)

TTY: (03) 9654 6817

Fax: (03) 9639 7422

Email: [info@ddls.org.au](mailto:info@ddls.org.au)

Website: [www.communitylaw.org.au/ddls](http://www.communitylaw.org.au/ddls)

Can provide information on physical access rules and standards.

### **Standards Australia**

Standards Australia (general enquiries)

Phone: (02) 9237 6000

Fax: (02) 9237 6010

Website: [www.standards.org.au](http://www.standards.org.au)

Standards Australia produce the Australian Standards which detail technical specifications and standards that need to be considered when designing premises.

SAI Global (for all related publications and standards)

Phone: 131 242

Fax: 1300 654 949

Email: [sales@sai-global.com](mailto:sales@sai-global.com)

Website: [www.saiglobal.com/default.htm?ccode=AU%20](http://www.saiglobal.com/default.htm?ccode=AU%20)

## **Sport and recreation**

### **Access for All Abilities (AAA) Program**

Community Access Unit

Sport and Recreation Victoria

Department of Planning and Community Development

Phone: (03) 9208 3333 (Department of Planning and Community Development switchboard)

TTY: (03) 9503 8806

Email: [info@sport.vic.gov.au](mailto:info@sport.vic.gov.au)

Web: [www.sport.vic.gov.au](http://www.sport.vic.gov.au)

The Department of Planning and Community Development's (DPCD's) Access for All Abilities (AAA) Program builds the capacity of the sport and recreation sector by providing participation opportunities for people with a disability. The AAA Program is delivered throughout Victoria by a network of community-based organisations – AAA Program providers – who work at a local level to facilitate and promote inclusive and accessible sport and recreation opportunities.

### **Victorian Network on Recreation and Disability (VICNORD)**

86 Herbert Street

Northcote Victoria 3070

Phone: 9489 2999,

TTY: 9489 1179

Fax: 9489 2988

Email: [vicnord@advocacyhouse.org](mailto:vicnord@advocacyhouse.org)

VICNORD is funded by Sport and Recreation Victoria and is a statewide information and advocacy network of people with disabilities, their carers and advocacy groups in relation to recreation, sport, physical activity, tourism and the arts.

## Advertising your events online

### **Better Health Channel**

[www.betterhealth.vic.gov.au/bhcv2/bhcsite.nsf/pages/events?opendocument](http://www.betterhealth.vic.gov.au/bhcv2/bhcsite.nsf/pages/events?opendocument)

### **Infoxchange Australia**

[www.infoxchange.net.au](http://www.infoxchange.net.au)

Provides community information online. This includes Disability News and a listing of events.

## Developing accessible web pages and electronic documents

### **Adobe Accessibility Resource Centre**

[www.adobe.com/accessibility/index.html](http://www.adobe.com/accessibility/index.html)

The Adobe Accessibility Resource Centre contains a range of resources. These include online tutorials and a guide for creating accessible PDF documents, spreadsheets and images.

### **Website accessibility fact sheets**

[www.officefordisability.vic.gov.au/research\\_and\\_resources.htm#websites](http://www.officefordisability.vic.gov.au/research_and_resources.htm#websites)

Quick reference checklists for key topics on website accessibility produced by the Office for Disability, Department of Planning and Community Development.

### **Vision Australia**

[www.visionaustralia.org.au/info.aspx?page=795](http://www.visionaustralia.org.au/info.aspx?page=795)

Vision Australia has produced fact sheets covering information on accessible electronic communication as well as a range of other access issues.

### **W3C**

[www.w3.org/](http://www.w3.org/)

The World Wide Web Consortium (W3C) oversees international standards on design. Their website provides a range of resources about designing accessible sites.

## Film Clips

### **Beyond Expectations**

TAFE NSW has produced this DVD. It provides case studies of people with various disabilities and their experiences within the workforce.

Extracts from the DVD can be viewed on the web at:

[www.det.nsw.edu.au/media/downloads/communityed/disabilityaccess/beyondexp/videos/index.html](http://www.det.nsw.edu.au/media/downloads/communityed/disabilityaccess/beyondexp/videos/index.html)

This DVD can be obtained by contacting TAFE NSW Disability Programs:

Phone: (02) 9244 5098

TTY: (02) 9266 8189

Fax: (02) 9266 5012

### **Videos by the Disability Rights Commission UK (now part of the Equality and Human Rights Commission)**

The Disability Rights Commission produced videos covering issues including the perception of people with a disability, the job application process, disclosing disability and health inequalities. They are all available to view online:

[www.celebratingthejourney.org](http://www.celebratingthejourney.org)

### **Just Like You**

Ideas that Work have produced a video in conjunction with ParaQuad Victoria and MediQuest. It provides an introduction on how to communicate with people with a disability. For copies of the video contact:

Ideas that Work

PO Box 2189

Prahran Victoria 3181

Phone: (03) 9525 1407

Fax: (03) 9525 1424

Email: [ideas@ideasthatwork.com.au](mailto:ideas@ideasthatwork.com.au)

Website: [www.ideasthatwork.com.au/just.html](http://www.ideasthatwork.com.au/just.html)

### **Information Victoria Bookshop**

505 Little Collins Street

Melbourne Victoria 3000

Phone: 1300 366 356

Fax: (03) 9603 9920

Website: [www.bookshop.vic.gov.au](http://www.bookshop.vic.gov.au)

Information Victoria's bookshop is a one stop shop for Victorian and Federal legislation, government reports, maps and specialist Victorian publications.